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Pocket PC

e-ticketing

For fast, efficient and
reliable deliveries

 **CASTLE CEMENT**
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What is e-ticketing?

Castle Cement is introducing paperless electronic ticketing (e-ticketing) for all bulk and packed deliveries. Our drivers are already carrying PDAs (Personal Digital Assistants), which allows information to be handled digitally and removes the need for paper delivery tickets. These will be replaced, if required, by e-mail or fax copies of a proof of delivery sent automatically to the delivery site and/or accounts department within ten minutes of the delivery being completed.

Deliveries made using e-ticketing will differ from those using paper delivery tickets in several ways. Our drivers' PDAs store all the details of your delivery. From the moment the driver is allocated a load, to the moment he delivers it, the PDA records all key stages of the delivery.

Your local Castle Area Sales Manager will be in contact with you to answer any questions you may have. Alternatively, please contact Customer Services on 0845 600 1616.



Packed cement customers

When the driver arrives on site, he will already be aware of any special instructions, so saving time. If an adjustment to the delivery needs to be made, for example if some of the product is damaged, this is recorded on the PDA prior to signature.



Once you are happy that the delivery is correct, the driver will ask you to OK the Confirmation of Receipt window...



...enter your name and sign in the box on the PDA screen.

Proof of delivery will be received by the agreed recipient(s) within ten minutes of the delivery being completed.





For further information please contact:

Castle Cement Limited Park Square
3160 Solihull Parkway Birmingham Business Park
Birmingham B37 7YN

Technical Helpline: 0845 722 7853

(calls charged at local rate)

fax: 01780 727154

technical.help@castlecement.co.uk

Customer Services: 0845 600 1616

(calls charged at local rate)

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